

In Search of Better Health

## **KENYA MEDICAL RESEARCH INSTITUTE**

## **QUALITY POLICY STATEMENT**

The Kenya Medical Research Institute (KEMRI) is committed to improving the quality of human health through research, capacity building, innovation and service delivery that consistently meets and exceeds the needs and expectations of our customers.

KEMRI Management is committed to enhancing customer satisfaction through the effective application of the quality management system (based on ISO 9001:2015), including processes for improvement of the system and the assurance of conformity to customer and applicable statutory and regulatory requirements.

Quality Objectives shall be established, continuously monitored and reviewed as necessary while the quality policy statement shall be reviewed at least after every three years.



**DIRECTOR GENERAL** 

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